



THIRD-PARTY MONITORING

Integrity and our partners work around the world to support communities facing some of the most difficult humanitarian and development challenges: violent conflict, vulnerability and marginalization, grinding poverty, climate and environmental degradation, lack of shelter and water, and hunger and malnutrition.

To make the decisions necessary to rapidly adjust programs of aid and support, improve the quality of services provided, and manage risks, the governments, institutional donors and implementing partners we work for need access to timely, impartial and independently collected data and reporting. The third-party monitoring (TPM) provided by Integrity acts as their 'eyes and ears', providing real time evidence on implementation that is the basis of informed and responsible decision-making.

TPM is not just an accountability tool, it is a learning tool. TPM is designed to support timely course corrections and inform current and future decision making by highlighting successes and challenges, and giving a clear voice to the communities receiving the help and assistance and the people on the ground providing it. It must go beyond the routine collection of data.

Collecting the evidence to inform programming in such complex environments is politically sensitive. The people involved at all levels are under pressure because of what is at stake, and the challenge is compounded by access, safety, and travel restrictions. Through more than a decade of experience, Integrity has learned that the most successful monitoring has to be useful for all key stakeholders and customized to the context and community needs.

By ensuring our approach is grounded in the following four principles, we can employ tools and methods that are closely adapted to the particular environment and our partners' needs:

Collaborative

We engage early and sincerely with implementing partners to create the parameters for a transparent and open relationship. The trust built early on enables openness and the ability to learn, which facilitates improvements in their service delivery.

Responsive

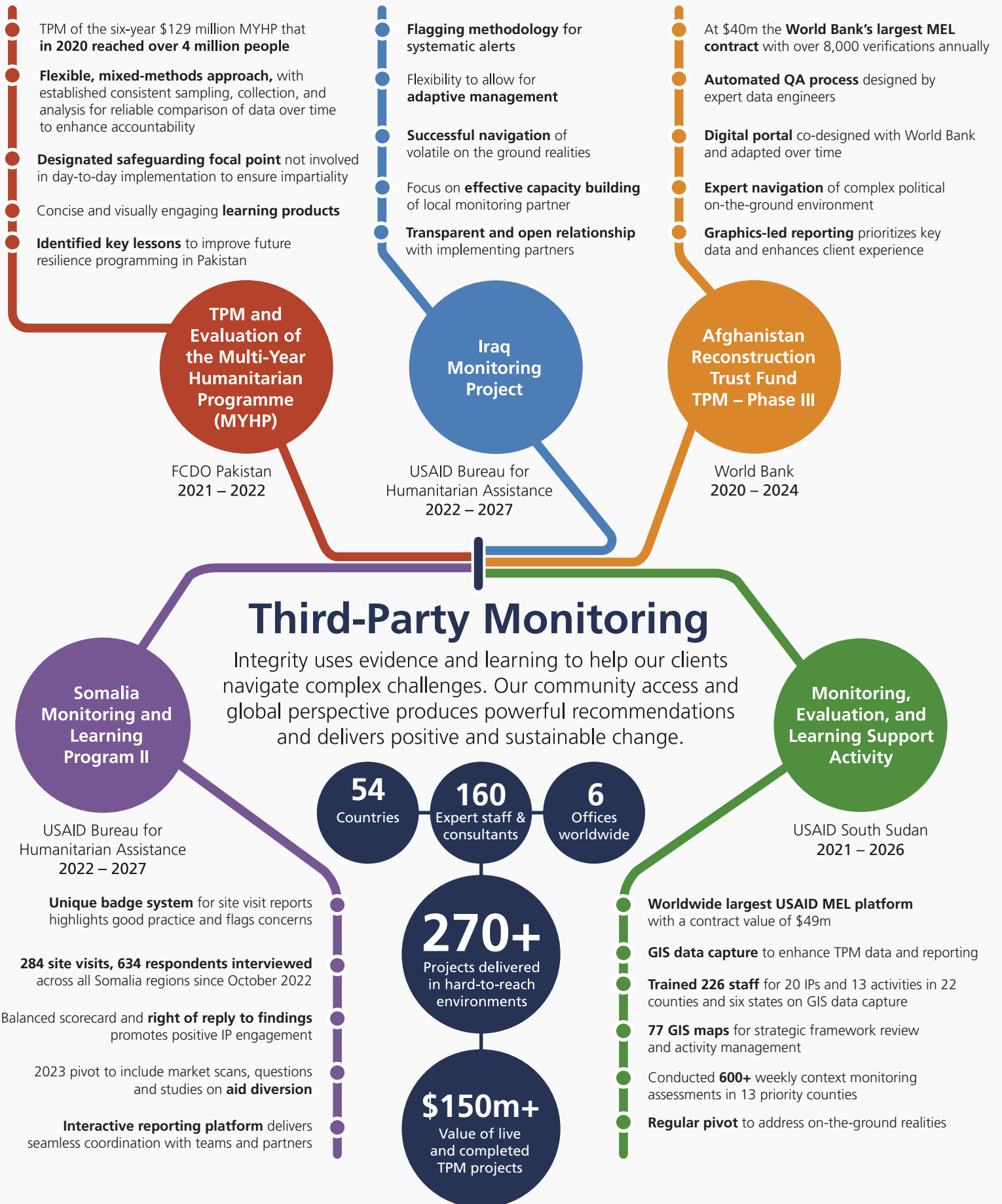
Our local knowledge and flexibility means we can adapt to changes in the context or requirement, minimize disruption, and ensure the monitoring is as useful as possible. We use cutting edge data analytics, web-based dashboards and tailored communications to directly connect our partners to the data, information and knowledge in real time.

Grounded

We build and capacitate local teams and partners to the highest level and equip them to stay safe and help us understand and report on the changing context at a local level. This local expertise ensures our partners are forewarned of risks and the monitoring teams can quickly pivot from in-person visits to remote technology-based collection.

Learning Centered

We create safe spaces to share results with partners. We provide guidance on how to use the data to make timely adjustments, and discuss how to improve the monitoring mechanisms and practices used, including which are most effective in the current context. These fora build trust and have provided important capacity building opportunities at a local level.



GET IN TOUCH

info@integrityglobal.com

LISTEN
COMPREHEND
RECOMMEND